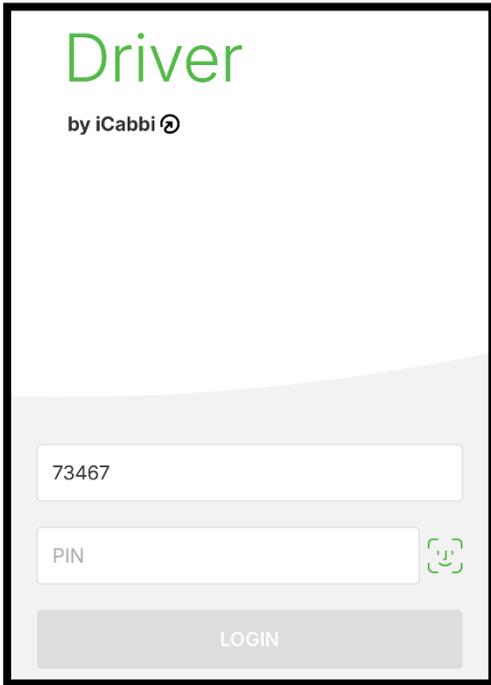


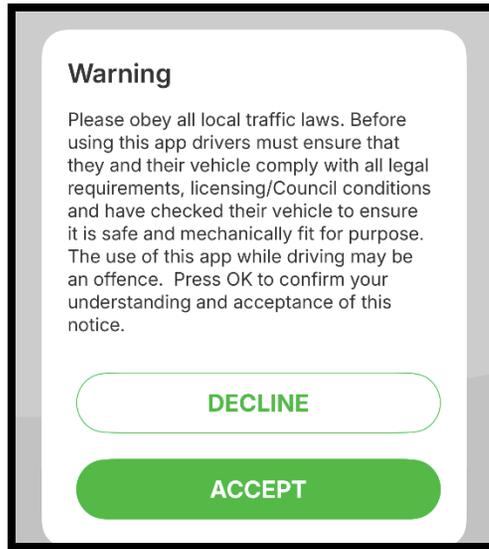
SIGN-ON



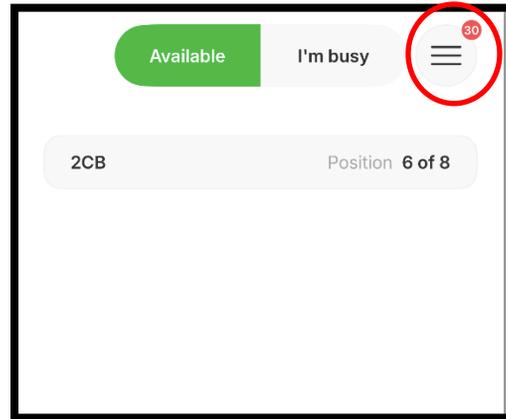
- Tap on the **iCabbi** icon



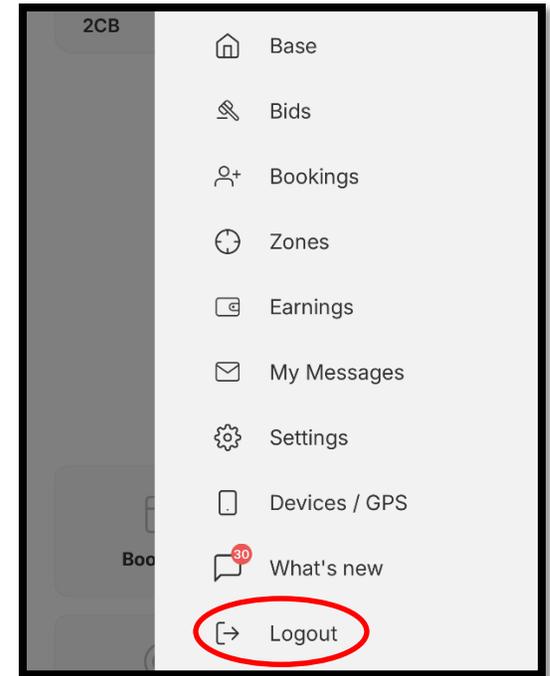
- In **DRIVER NUMBER** field enter **FACE ID**
- In **PIN NUMBER** field enter 4-digit password.
- Touch **LOGIN**
- Press "**ACCEPT**" to obey traffic laws to proceed



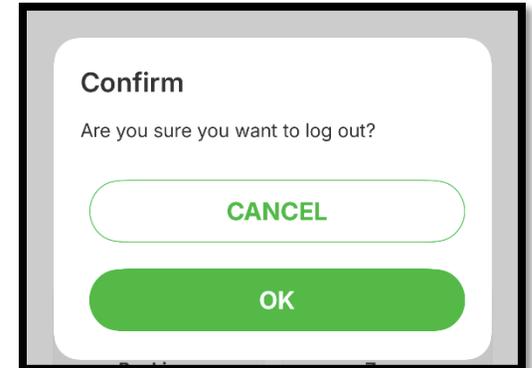
SIGN-OFF



- Tap Menu bar on the top right of the screen



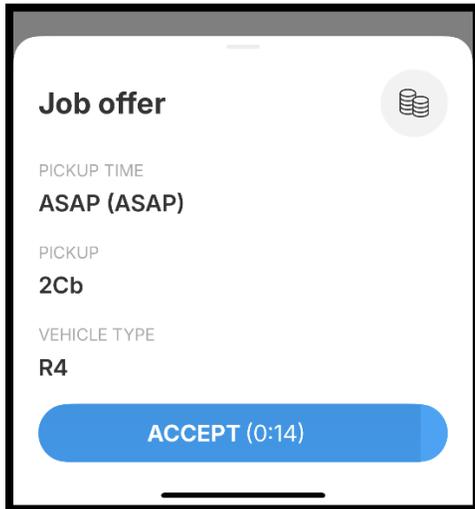
- Tap **LOG OUT** on screen (R)



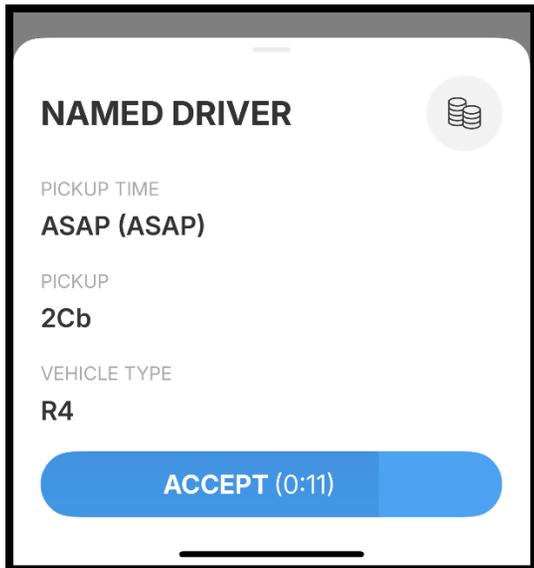
- Tap **OK** to log-off or **CANCEL** to go back

DISPATCH TRIP WORKFLOW

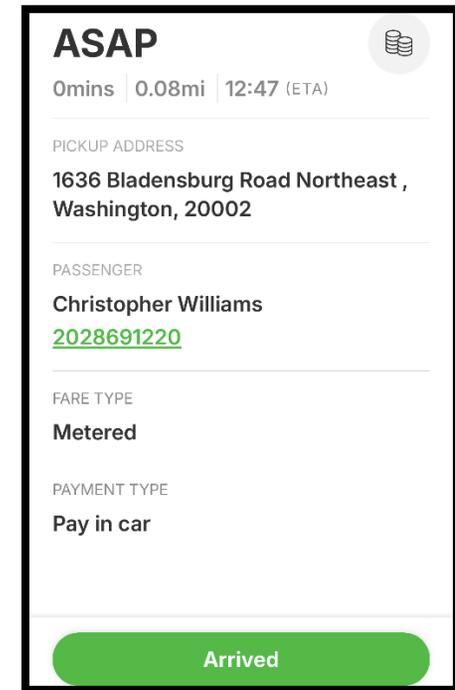
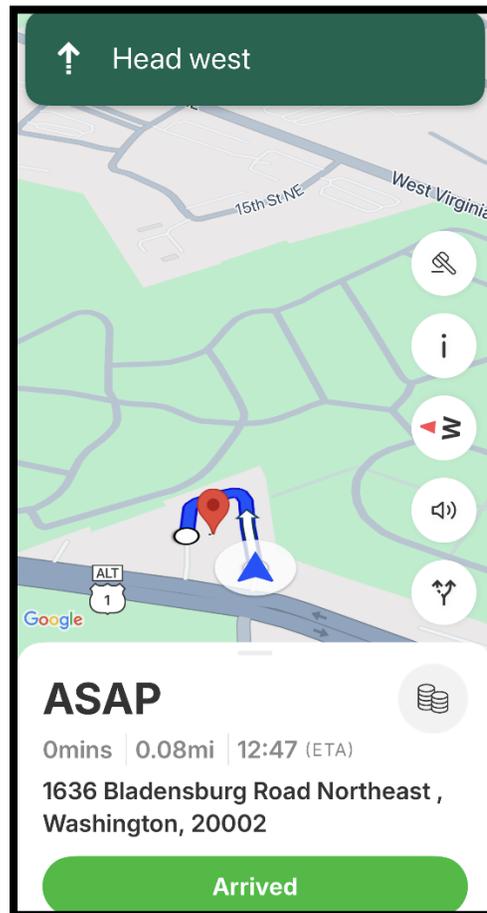
Job Offer/Accept



- The **NEW JOB** offer screen (L) is presented when the Dispatch system identifies a matching driver.

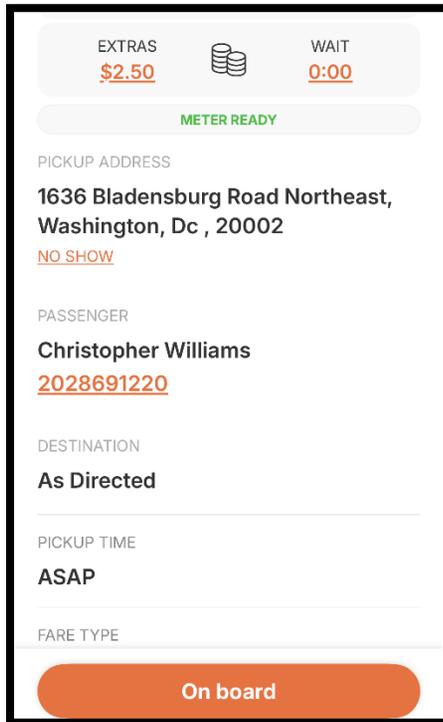


- The **DESIGNATED** trip offer screen is presented when the Dispatcher manually dispatches the trip to you
- To **ACCEPT** the trip, touch the blue area of the screen and the full trip details will be displayed
- To decline the trip, swipe down on the trip offer
- To ignore the trip, do nothing and trip should disappear. Tap **Available**
- If trip is Accepted only the Pickup Address is displayed and the **ARRIVED** button is seen



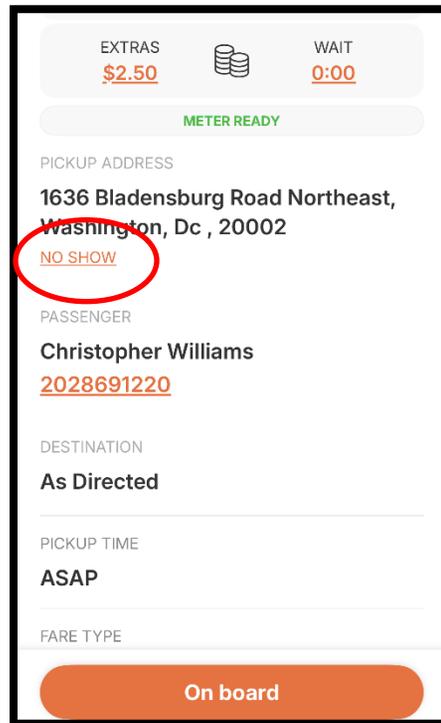
- Scroll down to see more trip details
- At pickup address press the **Arrived** icon shown above. The customer will receive a text message and a phone call notifying them of your arrival
- It is still recommended to call the customer using the number on the trip to let them know you are outside

Arrived



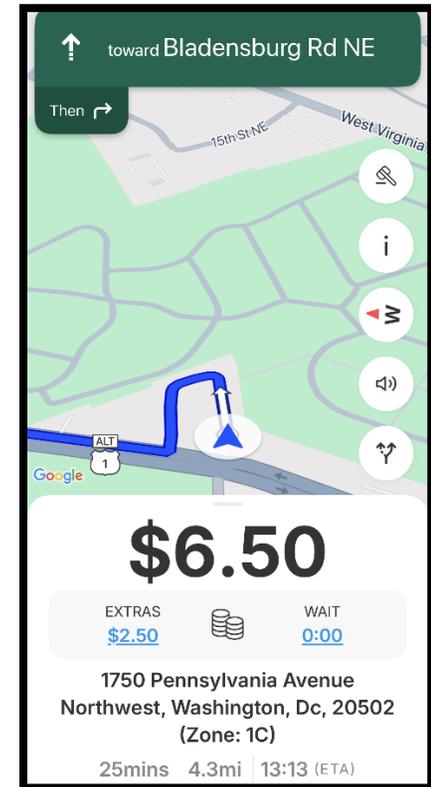
- At pickup address after you pressed the **Arrived** icon shown above. The “On Board” option will appear
- Do **NOT** press “On Board” without the customer in your vehicle.
- When the customer is confirmed and inside the vehicle, you may press “On Board” which will then activate the meter for a dispatched trip.

NO-SHOW (Arrived Mode Only)

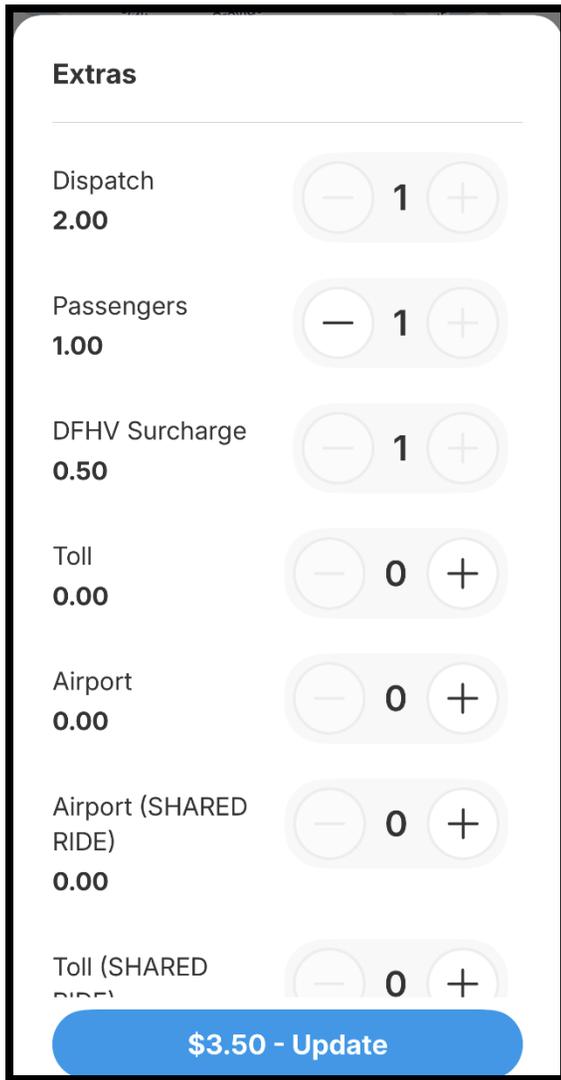


- Tap No-Show under the pickup address, then tap “OK”.
- Type in the reason for No-Show, ex: No Answer and tap “SEND”

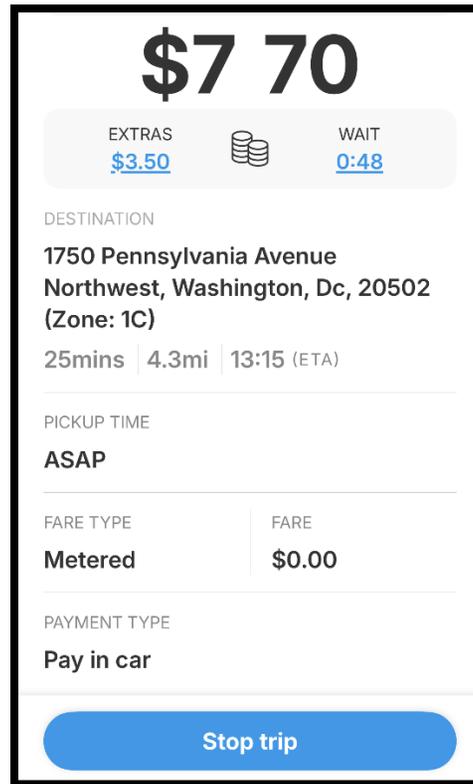
Start Meter/End Meter



- To start meter tap On Board button
- The Destination Address will be displayed.



- Tap **EXTRAS** while in the **HIRED** mode
- Use the + to add **EXTRAS**. Select extras and touch "UPDATE"
- At the end of the trip, right-swipe **STOP TRIP**
- Then swipe **END TRIP**



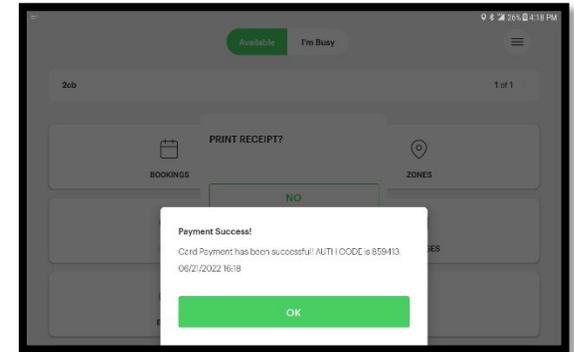
- At the end of the trip, press **STOP TRIP**
- Then Press **END TRIP**

Payment

Fare	\$4.00
Toll	<u>\$0.00</u>
Tip	<u>\$3.00</u>
Extras	<u>\$3.50</u>
Wait time: 0 min	\$0.20

CASH: On the "Payment Summary" screen, enter in your tip and/or tolls for Cash and Account trips. Then press, "**PROCEED**" to close and finish the Cash/ Account trip.

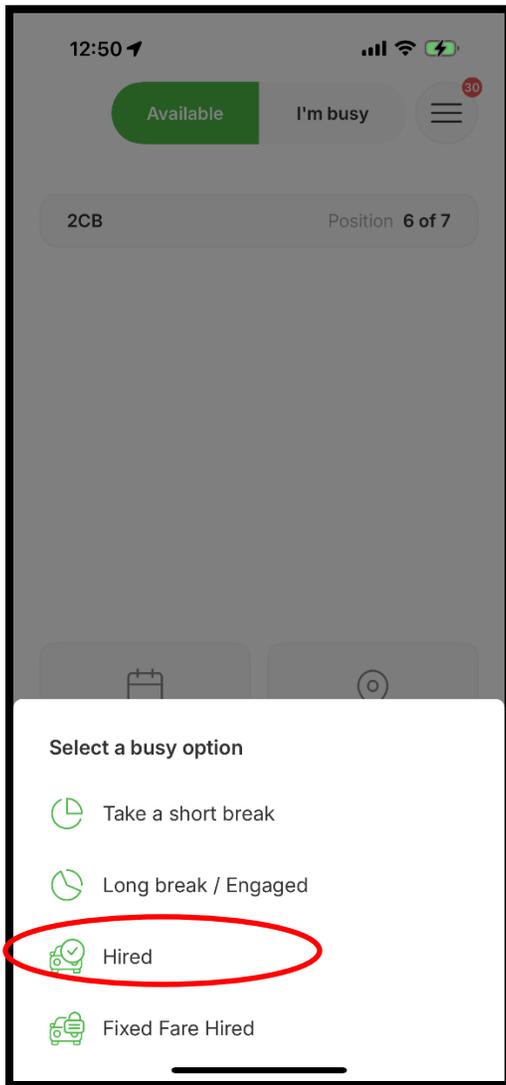
CREDIT: After you stop the meter, the customer will complete the trip on the card device including their tip and enter/tap their card. The approval of the transaction will close your trip and return to the home screen. If declined the customer must provide an alternative payment method



Payment Confirmation: If payment by CREDIT, the Payment Success message will show.

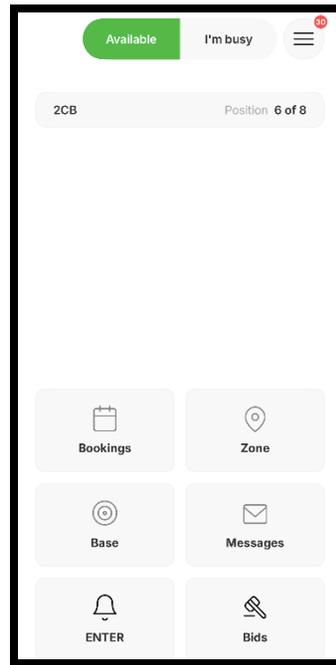
Receipt: Tap **PRINT** on the card device to print a paper receipt for the passenger or for your records.

Street Hire

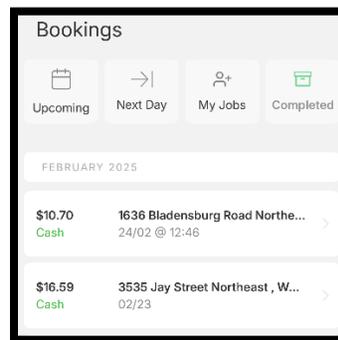


Tap **I'm Busy** and then Tap **Hired** to start a Street Hire trip

HOME SCREEN MENU OPTIONS

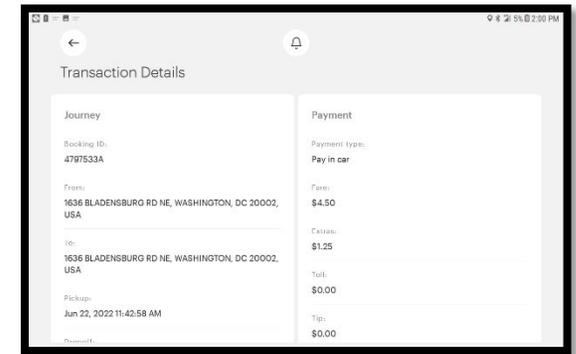


HOME: Home screen

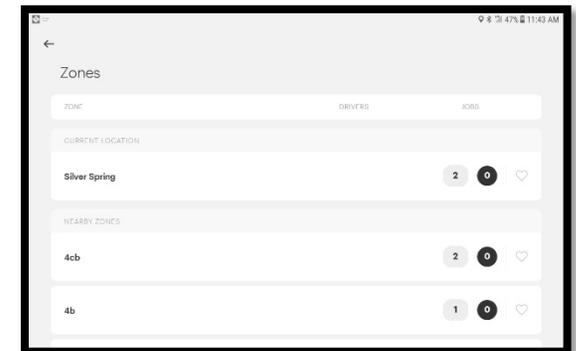


BOOKINGS: List of Upcoming, Next Day, My Jobs and Completed Trips.

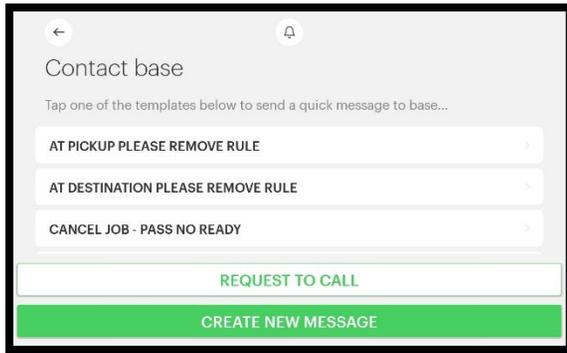
Completed trips have a full list of the completed trips that you have run and serves as a manifest. Tap the trip for full details of the completed trip.



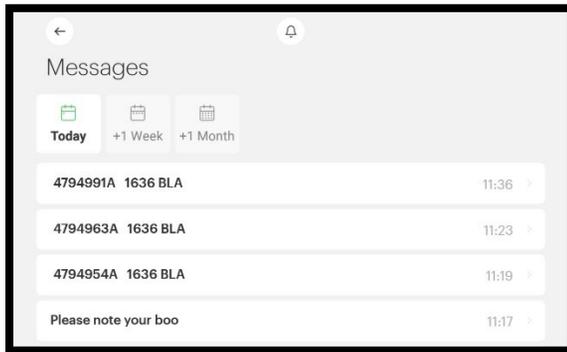
Manifest: Completed trips have a full list of the completed trips that you have run and serves as a manifest. Tap the trip for full details of the completed trip.



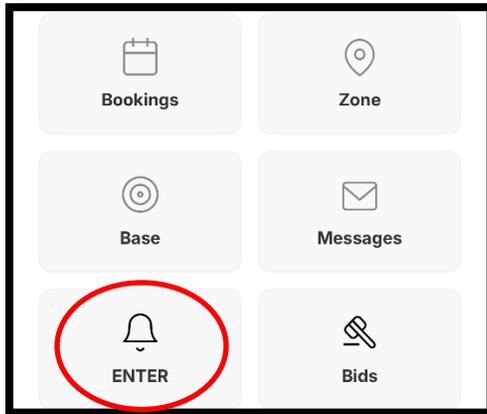
ZONES: List of Nearby and Active Zones with trips



BASE: Canned messages to contact Dispatch

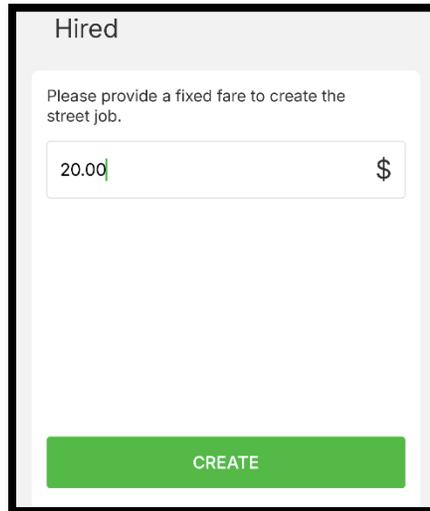
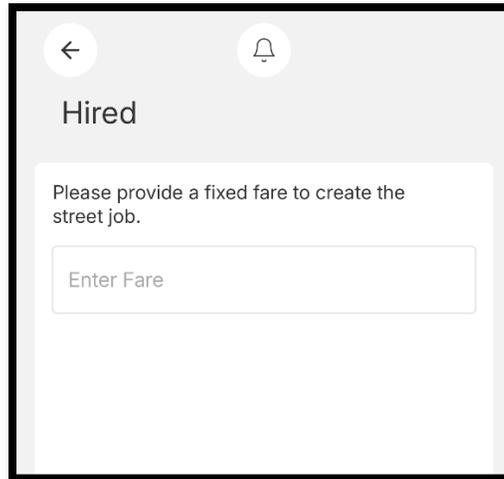


MESSAGES: Incoming and system messages. Tap on message for more details



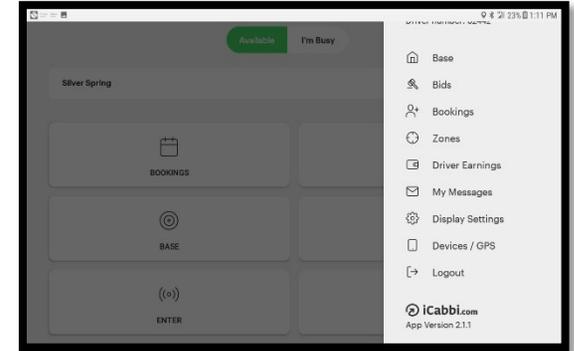
ENTER: In case of an emergency, press and hold for this button 3-seconds until an asterisk (*) is displayed. A silent alarm will be sent to base

FIXED FARE

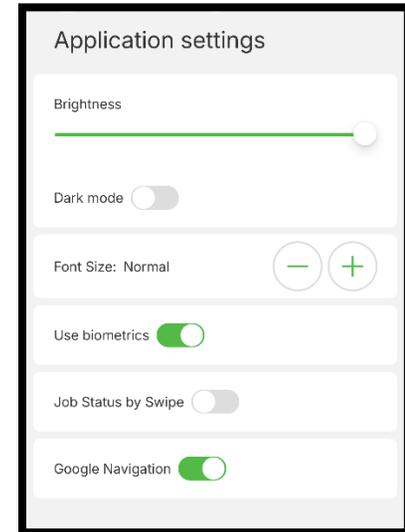


- Tap I'M BUSY and select Fixed Fare Hire
- Enter the amount of the Fixed Fare and tap **CREATE**

MAIN AND OPTIONS MENU

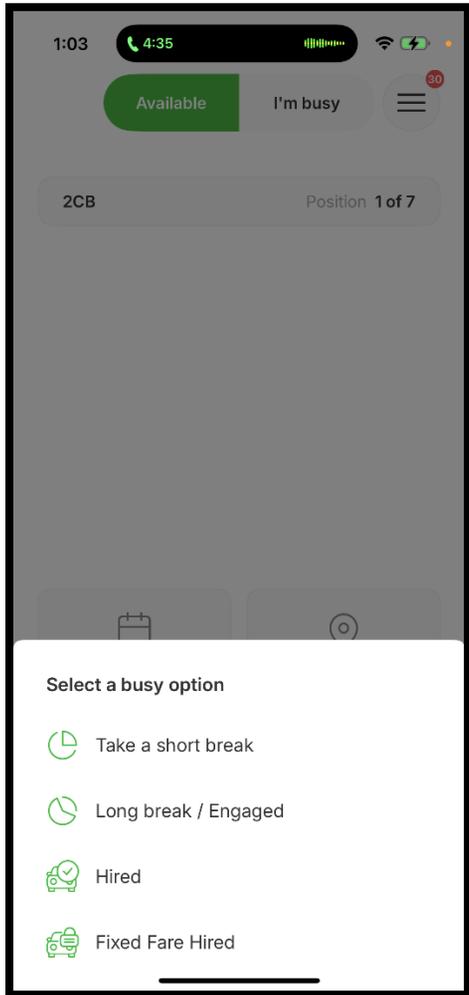


MAIN MENU SCREEN: Tap menu bars on Home screen to access



Display Settings: Ability to change Brightness, Screen Mode, Flip App or Font Size

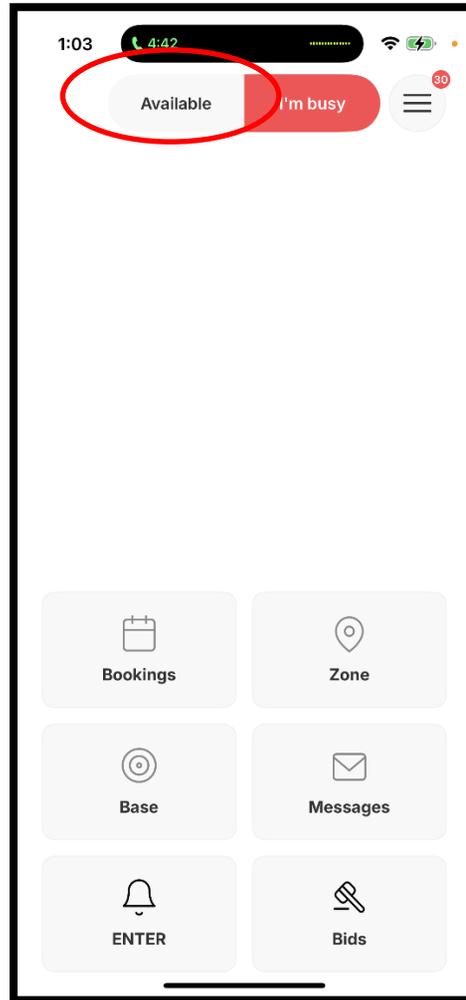
BREAKS



Tap **I'M BUSY** and select Break Type.

“Take a short break” will stop dispatch work for 5 minutes then return to Available.

“Long Break/ Engaged” will stop dispatch work until you make yourself available again by tapping “Available” on the home screen.



To make yourself “Available” again, you must tap where you see the word Available. It will turn green to indicate that you are ready for dispatch work